



Dear Valued Ukrop's Customers,

While we are experiencing significant positive sales momentum as our community recovers from the pandemic, we wanted to make you aware of some of the lingering side effects that may impact our ability to ensure that your favorite Ukrop's products are on store shelves.

The challenges we are facing are being driven by ingredient, packaging, and labor shortages. These are touching nearly all facets of our daily lives and are not unique to Ukrop's.

The following is an explanation of why you may not be able to consistently find some of the foods we make for the retailers where you shop (and Ukrop's Market Hall) over the next few months.

- **Ingredients and Packaging**

Ukrop's is being shorted many critical ingredients virtually without warning. In addition, with the COVID-related shift to prepackaged items, our current packaging suppliers are experiencing significantly higher demand for their products, forcing them to streamline what's being produced (and, in some cases, discontinuing product lines).

Likewise, the production and transportation of ingredients that we use has been disrupted because there's a shortage a people re-entering the workforce (factory workers, tractor trailer drivers, etc.).

- **Labor**

Just like many businesses across the country, Ukrop's is striving to fully staff its kitchen and bakery facilities. However, ongoing safety concerns, recent government programs, and lack of childcare options have reduced the number of people actively seeking employment.

- **Products Impacted**

While it's difficult to predict which products will be impacted each day, here's a list of items that may be currently out of stock because of the above concerns:

- Any item packaged in an 8oz. container (mostly select deli salads)
- Any item containing whipped topping (puddings)
- Select sandwiches and entertaining trays
- Salisbury Steak with Onion Gravy and Homestyle Mashed Potatoes
- Cornbread

Please know that, as Ukrop's associates have done throughout the pandemic, we will continue to work very hard each day to make and deliver as many of your favorite products to stores as possible.

We hope you will continue to have patience with us. We are optimistic that by September many of these issues will be sorted out—ensuring that your favorites will be back on the menu!

As always, it's a pleasure to serve you.

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