

Dear Valued Ukrop's Customers,

Thank you for your support during the pandemic as our company has continued to nourish families throughout the RVA community and beyond. We are grateful.

While there are reasons to be optimistic now, the pandemic-related challenges to our business remain, including ingredient, packaging, transportation, and labor shortages. These issues are not unique to Ukrop's and are impacting nearly every business and all facets of our daily lives.

It's because of these unprecedented circumstances that we are writing to share the changes and adjustments that we are being compelled to make to our holiday meal offerings and pickup guidelines.

## Holiday Sides, Rolls & Pie Package Added | Click Here to Order

For your convenience, we will be offering a "Holiday Sides, Rolls & Pie Package" containing our most popular Thanksgiving products.

### Ham Dinners Added | Click Here to Order

We are pleased to share that we will be offering a Spiral Ham Dinner Package in addition to the á la carte Spiral Ham for Thanksgiving this year!

# Fully Cooked Turkeys Not Available

Unfortunately, we just heard from our supplier that the order we placed months ago will not be fulfilled. We immediately began looking for turkeys elsewhere but have not been successful and will not be able to offer a turkey meal or a la carte turkey this year. We are disappointed, too. Increased demand for fully cooked and smaller turkeys has resulted in a shortage that will be felt across the country.

Please know the decisions we made are in an effort to serve as many of our food fans as possible, while ensuring that we are able to provide the level of customer service that you have come to expect from us and that which we strive to deliver.

Even with these adjustments, we may still experience unexpected ingredient and packaging issues. The best chance of avoiding disappointment is to order early.

Thanksgiving and Christmas are among our most favorite times of the year. We are committed to doing everything we can to ensure as many of our products as possible are available for you and your family to enjoy during the upcoming holidays.

Thank you for your loyalty; it's always a pleasure to serve you!

Ukrop's Homestyle Foods Team

### **Ordering Holiday Sides/Ham Dinners**

Website to Order: Site will launch on October 15

**Click Here to Order** 

Last Day to Order: November 22 at noon (11/17 at Noon for Hams), as supplies last

Thanksgiving Pickup Location: 2026 Westmoreland Street (same location as last year)

Pickup Dates: Monday, November 22 (9a-4p)

Tuesday, November 23 (9a-4p) Wednesday, November 24 (9a-4p)

Limited Quantities Available: 800 orders per day (2,400 customers total)

Limited Item Availability: Additional items beyond the Thanksgiving menu are not available

for holiday pickup.

Ukrop's Market Hall Pickups: Customers will not be able to place regular orders for pickup on

Monday, Tuesday, or Wednesday (11/22-24).

Thanksgiving Sides at Retailers: Starting Saturday, November 20, holiday sides will be available at

Ukrop's Market Hall, Libbie Market, select RVA area Food Lion and all RVA area Kroger stores. These will be on a first-come, first-

served basis.

#### 2021 Limited Thanksgiving Menu - Click Here to Order

- Spiral Ham Dinner Package (\$79.99, includes fully cooked, 7 lb. smoked spiral sliced ham with glaze, family sized packages of Duchess Potatoes, Corn Pudding, Seasoned Green Beans, White House Roll Cluster, and Chocolate Fudge Pie, serves 6-8, available online only)
- Holiday Sides, Rolls & Pie Package (\$59.99, includes family sized packages of Cornbread Dressing, Sweet Potato Casserole, Seasoned Green Beans, Cranberry Orange Salad, White House Roll Cluster, and Chocolate Fudge Pie, serves 6-8, available online only)
- Spiral Ham á la Carte (\$39.99, 7lb, serves 6-8, available online only)
- Most Thanksgiving specific desserts (Turkey Cake, etc.)
- Chilled Breakfast Pizza (Bacon, Sausage, Egg & Cheese ONLY)
- Cornbread Dressing (Family Size)
- Corn Pudding (Family Size, Bulk)
- Country Ham Cheese Ball
- Cranberry Orange Salad (Family Size)
- Deviled Eggs (30 ct.)
- Duchess Potatoes (Family Size, Bulk)
- Ham Biscuits (24 ct.)
- Homestyle Gravy (24oz.)
- Pies (Chocolate Fudge, Lemon Chess, Southern Pecan, Pumpkin, Sweet Potato, Coconut Custard, Chocolate Pecan)
- Seasoned Green Beans (Family Size, Bulk)
- Sweet Potato Casserole (Family Size)
- Triple Cheese Macaroni & Cheese (Family Size, Bulk)
- White House Rolls (Original, Clusters, Multigrain)